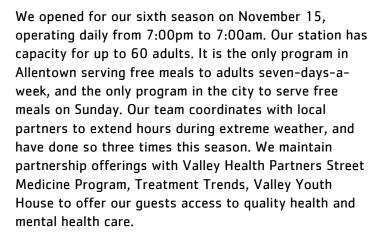




# COLD NIGHTS WARM HEARTS

## 2023/2024 SEASON WARMING STATION IMPACT REPORT



This season, we served 287 unique individuals and filled 5,710 beds from November 15, 2023 through April 15, 2024.

#### **Warming Station Supper Meals Program**

Thanks to funding from various community partners, we were able to continue our Supper Meals Program. We served meals seven-nights-a-week, with one night a week generously provided from our partner at Little Caeser's Allentown, serving over 5,718 meals throughout the Season.



We would like to thank our Foundational community partners for their support of the Warming Station

City Center Allentown
City of Allentown
County of Lehigh
Faith Presbyterian Church of Emmaus
First Presbyterian Church of Allentown
Grace United Church of Christ
Holy Trinity Memorial Lutheran Church
St. Ann's Church
Union United Church of Christ

We would also like to thank our individual and in-kind donors for their support.

5,710
BEDS FILLED
THIS SEASON

287 UNIQUE INDIVIDUALS













Photo Credit: City Center Allentown

### 2023-2024 SEASON

The Warming Station opened for our sixth season on November 15<sup>th</sup> and our program has experienced our highest nightly averages this season over any previous season. As we have done since opening, we strive to meet the needs of our unhoused neighbors by increasing access to care and resources to improve health inequities and disparities among this targeted population by:

- Offering weekly health & wellness checks, hearing, and vision screening for our guests in partnership with Valley Health Partner, a Federally Qualified Health Center Look-Alike (FQHC-LA), Street Medicine Program.
- Training our staff to recognize and respond to an opioid overdose, including the use of Narcan.
- Offering Station guests weekly peer counseling and resources for homelessness, drug & alcohol addiction in collaboration with Treatment Trends Inc. and Valley Youth Synergy Project.
- Equipping staff with resources and training on trauma-informed practices to maintain their well-being while supporting others through daily struggles.
- Rigorous cleaning and sanitation schedule to prevent the spread of communicable diseases.
- Providing transportation vouchers to guests to increase access to medical care, resources, and shelter.

We remained a community convener to provide 24/7 resources during inclement weather and large snowstorms. This included partnerships with Ripple Community Center, the Allentown Rescue Mission, and others, who made sure our guests' safety was maintained during this time.



Our Warming Station guest, Bill, expresses his gratitude for the Warming Station. Following some health issues, the Y served as a safe, warm place for him to regain his strength during the cold winter months. He comments, "I always wait until the day I hear they're opening up because I know I'm going to be safe. These guys always help me out, the YMCA, giving me that support along with everybody else. And that's why I am where I am today." Watch the video here or scan QRC



#### WARMING STATION OCCUPANCY

HIGHEST GHEST

MONTH	NUMBER OF BEDS PROVIDED	OCCUPANCY IN A SINGLE EVENING
November	267	20
December	924	39
January	1146	48
February	1243	50
March	1495	60
April	643	50

