



# STAY & PLAY

## FAMILY HANDBOOK

Stay & Play is an added-value service for members of the River Crossing YMCA. Our goal is to provide positive and safe care to children and youth while their parents enjoy peace of mind and time for themselves while utilizing our facilities. Stay & Play is designed for free play; however we encourage the children to participate in various games, arts & crafts, social interaction and individual play. While you workout or utilize the facility, your children aged 3 months through 6th grade can play and have fun in Stay & Play.



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## **ABOUT THE STAFF**

Every Caregiver is equipped to provide a safe, welcoming, and engaging environment. To ensure the safety of all program participants our Caregivers are required to maintain all certifications and clearances.

All Caregivers have the following clearances:

- Criminal Background Check in all 50 states
- Child Abuse Clearance

All Caregivers have the following certifications:

- CPR/AED
- First Aid
- Oxygen
- Blood Borne Pathogens
- Child Sexual Abuse Prevention
- Mandated Reporter Training

## **REGISTERED SEX OFFENDER SCANNING & PROCEDURE**

Raptor Technologies provides the capability to search the national database of known sex offenders. River Crossing YMCA will scan the entire database monthly for registered sex offenders, and daily for new members, visitors, guests, and as part of our financial assistance application 5 process. All visitors or guests must provide a valid state or government issued photo ID to be scanned through our Raptor Software. Those verified as known sex offenders will receive notification and membership will be terminated immediately.

## **AGES**

All children ages 3 months to the completion of 6th grade cared for in Stay & Play.

## **REMAINING AT FACILITY**

Children may access Stay & Play for a maximum of 2 free hours per day per child. While using Stay & Play, parents are to remain inside the Y facility and keep their cell phones nearby to be reached if needed.

Doylestown - Parents may also use the CB West Track or go for a run within 5 minutes of the facility. Again they must bring their cell phones with them to be reached if needed.

Deer Path - track and field

## **MEMBER USAGE**

Stay & Play services are provided free of charge for all family and adult memberships. The benefit of Stay & Play is for the adult member who is a parent/guardian of a child. Non-members may buy or obtain a guest pass for the day to utilize Stay & Play. Nationwide membership does not include access to programs at member pricing or use of Stay & Play.

## **COMFORT LEVEL**

Not all children are ready or comfortable for a two hour visit. Caregivers will do their best to comfort children who become sad or uncomfortable. However, a Caregiver will retrieve the parent for any child who becomes distressed for an extended period of time.

## **LATE PICK UP**

A \$10 fee will automatically be charged to your credit card on file for every 5-15 minutes over 2 hours or for arrival after closing of Stay & Play. Please bear in mind that the free-play environment can be very exciting and stimulating for children so most children are ready to "end on a happy note" at two hours.

## **SIGNING IN**

*Easton, Nazareth, Slate Belt, Suburban North Branches*

Sign your children in at the sign in station upon arrival. Please make sure you have your photo ID with you to show at pickup for identification.

*Deer Path, Doylestown, Fairless Hills, and Quakertown Branches*

KidCheck is a secure check-in system that enhances the safety and efficiency of Stay & Play's check-in process. Members are in control of their own account and can ensure that their personal information is correct and up-to-date. Signing up for KidCheck is easy and free for parents. You can create your account from the comfort of home. Once you've created your account, you can add your children's information and any pertinent medical/allergy alerts, and designate authorized and unauthorized guardians. You should also upload photos of yourself and any guardians to help Stay & Play with identification. Please note that only guardians 18 years of age or older may be approved for drop-off and pick up.

## **Registration Instructions**

- Go to the website [go.kidcheck.com](http://go.kidcheck.com)
- Select "Create your KidCheck account"
- Fill in the requested fields and create your password – this is the primary guardian

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- You will be asked to select your cell phone provider - this is so you receive the check in and out texts and any emergency texting. We will only send texts for emergencies and please be aware that we cannot receive texts back from you through KidCheck.
- Select "River Crossing YMCA /(your membership branch in which you utilize Stay & Play most often)"
- Agree to the license agreement
- Select "Save Changes"

### **Add Children & Guardians**

- Click on "My Kids" - This is where you will input your child's information and upload photos. Select "Save Changes" when done.
- Click on "My Guardians" - This is where you will input additional guardians. You don't need to add yourself again - Add spouses, family, and friends with their personal phone numbers and upload their photos. We ask that you add at least one guardian to your account for emergency purposes.

### **Signing Into Stay & Play**

- Go to the KidCheck station. Note: Only guardians 18 years of age or older may use the check-in station, please!
- Enter your phone number to access your account (if an approved guardian is dropping off they should use their personal phone number so their name & phone number appears on the name tag)
- Select where you will be in the facility
- Select which child(ren) you are checking in and if they are in "Stay & Play" or "Sitter Service"
- If someone other than yourself is picking up your child(ren) please select, which authorized guardian is picking up
- Select the green arrow and green arrow again confirming selected children
- Put the provided sticker on the child's back
- Please label diaper bags, snacks, and cups
- Please have your child(ren) ready to enter Stay & Play; coats and hats off, children out of car seats and strollers, clean diapers
- Please complete a Child Care Sheet for your child 3 months-6th grade with anything we should know about your child or a Sitter Service Sheet when applicable

### **COMMUNICATE WITH CAREGIVERS AT DROP OFF**

When dropping off, please notify caregiver of any:

Medical concerns: i.e. food allergies, diabetes, hearing problems, seizures, etc.

If you are utilizing Sitter Service (Doylestown): Please complete a Sitter Service Care Sheet and hand that to the Caregiver along with your receipt from the Welcome Center

Fill out a Child Care Sheet for specific instructions: i.e. diaper cream needed if changed, bottle in ounces to fill, offer food first before bottle

## **SIGNING OUT**

Upon arrival let staff know who you are picking up.

A Caregiver will check your photo on KidCheck or photo ID to identify your guardianship.

If someone other than the guardian that dropped off is picking up, the Caregiver will confirm they are an authorized guardian and check their KidCheck photo or photo ID. If they are not an authorized guardian in the KidCheck system or one you have NOT added to your emergency pick up form, we will not release the child. All authorized guardians must have a photo on file or we will ask for a photo ID.

If you are granting special permission for your older child to pick up your checked-in child, please be aware that your "minor guardian" must be at least 13 years of age and you must sign (or confirm) the Pick-Up Guardian Waiver in person with the supervisor on duty in Stay & Play at drop off. For check-outs only. No exceptions will be made.

## **ILLNESS**

We work very hard to prevent the spread of illness and germs in Stay & Play. We ask for your cooperation in keeping our program healthy for all children. If you have kept your child home from school please refrain from bringing him/her into Stay & Play. Please do not bring your child into the program with symptoms of illness, including but not limited to: fever within last 24 hrs, sore throat, rash, heavy nasal discharge, headache, severe sniffles, constant cough, abdominal pain, diarrhea, redness of eyes/discharge, nits or lice, vomiting.

Children must be fever free for 24 hours without the aid of fever reducers (Tylenol, Motrin, etc.) before attending Stay & Play. Children should be symptom free or on antibiotics for at least 24 hours prior to returning to Stay & Play. Please inform staff of any special health problems your child may have. In the event your child still appears ill, you may be asked to take your child home for an extra day of healing before returning to Stay & Play. Caregivers may request a medical clearance upon return from illness or rashes.

If a child becomes ill following a visit to Stay & Play, please inform us immediately by calling as follows:

Deer Path, Welcome Center 908.782.1044

Doylestown, Welcome Center 215.348.8131 or Stay & Play desk ex.1131

Easton, Welcome Center 601.258.6158

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Fairless Hills, Welcome Center 215.949.3400

Nazareth, Welcome Center 610.759.3440

Slate Belt, Welcome Center 610.881.4470

Suburban North, Welcome Center 610.264.5221

Quakertown, Welcome Center 215.536.9622

## **INJURIES**

All Caregivers are certified in CPR, Oxygen, First Aid, and Blood Borne Pathogens. In the event of an incident or injury, care will be provided and an incident report completed. The parent may be retrieved based on the severity of the incident or injury. If an emergency should occur, all Y staff have the authority to immediately call 9-1-1, followed by the retrieval of the parent/guardian.

## **CLOTHING, DIAPERS & BATHROOM**

Please bring your child to Stay & Play with a clean diaper or having used the bathroom. If your child is potty-training, please send an extra pair of training pants and change of clothes. If your child is in the process of being potty-trained, please have your child wear pull-ups under their clothes and inform staff at drop-off that they are potty-training. To promote safety and respectful practices, Caregivers are never alone with children behind closed bathroom doors. For safety and modesty, all children must wear tops, bottoms and shoes at all times. (Children not yet walking may be excused from wearing shoes.)

Caregivers will change diapers only if your child's diaper is clearly soggy and/or smelly. Please provide your own diapers and wipes in a bag clearly labeled with your child's name. All Diapers will be checked at the 2hr mark if utilizing the 3hr sitter service.

## **SNACK TIME GUIDELINES**

Snack time guidelines allow our Caregivers to maintain hygiene standards, avoid choking hazards, and protect children with allergies. All children will be required to:

- Wash their hands before they eat snack
- Be given only the snack that has their name on it
- Be encouraged to clean up after themselves
- Clean their hands before going back to play

Please label all snacks with your child's name, even if you are sending snacks in a larger bag/lunch box. For allergy reasons, we cannot give a child a snack that is not labeled with their name. All snacks must be tree-nut-free (no peanuts, cashews,

almonds, etc.. and no snacks labeled "may contain.." "processed on equipment.." "made in a facility..") and in original packaging as much as possible.

Please note: we will offer your pre-packed bottles to babies as needed. Please make sure all bottles and formula are labeled clearly with your baby's name. Be sure to complete a Child Care Sheet with clear feeding instructions at drop-off.

To assist parents, the following list of safe and unsafe food is being provided:

Safe	Unsafe
Fruit & Vegetables - Pre-Cut	Granola/Energy Bars (that contain nuts or traces of nuts)
Fruit Snacks	
Go-Gurt (Yogurt)	Trail mix
Cheese Sticks	Uncut Grapes
Fruit Pouches	All Candy
Applesauce	Gum
Goldfish Crackers	Soda
Pretzels	
Fig Newtons	
Animal Crackers	
Teddy Grahams	
Rice Krispy Treats (Without M&M's)	
Veggie Sticks, Crackers, Chips	
Pirate Booty	
Variety of bars that Do Not contain nuts - must be sent in with the Original Package and visible food label	

## **STAY & PLAY RULES**

Stay & Play aims to set clear expectations and provide consistent support, engagement and guidance so that children can successfully follow the rules and contribute positively to the Stay & Play community. In doing so, we proactively nurture the children rather than simply respond to behavior.

### Stay & Play Rules

- Play gently with toys
- Cooperate and take turns
- Keep your hands to yourself
- Use walking feet
- Use inside voices
- Use manners and appropriate words
- Use kinds words & actions
- Follow directions
- Clean up when you are done
- Must keep shoes on for protection

## **PROACTIVE GUIDANCE**

All Caregivers have been trained to proactively scan the room to identify any areas of social need. Whether it's learning to share toys or negotiating tricky personalities, our Caregivers are equipped to model, teach and affirm appropriate behaviors in the children.

## **FOUR CORE VALUES**

We emphasize the Y's four core values: Caring, Honesty, Respect and Responsibility.

## **RESPONDING TO MISBEHAVIOR**

Most misbehaviors do not impact other children, however should a child (preschool or older) mildly hurt another child, a time out will be respectfully delivered, always viewing the time out as a tool to calm down. The child will be encouraged to apologize and try again with the correct behavior. Parents will be notified at pick-up.

For misbehavior that results in injury, Stay & Play staff will immediately notify the parent/guardian and ask them to retrieve their child from Stay & Play for the day. If necessary, the Stay & Play Director will create an Individualized Behavior Plan with the parents.

We believe that, given the right tools, all children can succeed. Therefore, we greet all children with a fresh start each day.



## **BITING POLICY**

Biting is a typical behavior in infants and toddlers. Our staff works hard to help young children deal with this natural behavior that is used as a means of communication before a child has language. It is our goal to promote the safest environment for our freeplay, drop-in program; therefore, we employ the following steps when a child bites another:

After one bite, the supervisor will notify the parent for immediate child pick up.

- If the biter is an infant or toddler, she/he will be invited back to Stay & Play the next day.
- If the biter is preschool or elementary school aged, a meeting with the Director will be required to create a modified behavior plan.

If any child inflicts a second bite, the supervisor will again notify the parent for immediate child pick up. At that time, the child will have a three-month suspension from use of Stay & Play to allow time for development of language and/or impulse control.

At the conclusion of three-months, the Stay & Play will invite the child back to re-evaluate the child's ability to successfully participate in Stay & Play. If necessary, future steps will be addressed at that time.

## **K-6 ROOM**

### \*Doylestown Only\*

The K-6 room is designed to specifically serve youth in Kindergarten through the completion of Grade 6. All children younger than Kindergarten are to remain in the General Room. We kindly ask children to abide by the guidelines below when utilizing the K-6 Room. If the guidelines below are not followed, Caregivers will ask the child to move into the General Room for a 10 minute break or for the remainder of their stay, depending on the severity of the situation.

K-6 Room Guidelines:

- Follow the four core values of the YMCA: Caring, Honesty, Respect, and Responsibility
- Use kind words
- Use indoor voices
- Share with others and take turns
- Use all equipment/toys for their intended use
- Clean-up after yourselves
- Eat/drink at the snack table in the General Room

## **LOST & FOUND**

Lost & Found is located at the Welcome Center. We highly suggest you call or visit the Welcome Center the moment you notice an item is missing. Due to the high volume of membership and overflow of Lost and Found, all items not labeled are

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bagged and donated every 2 weeks. We may contact you upon discovery of a lost item, so please be sure to label ALL belongings, including coats, diaper bags, each snack item, and anything you bring into Stay & Play. River Crossing YMCA is not responsible for lost or stolen items.

## **TOYS & PERSONAL DEVICES**

Stay & Play has a wide variety of toys, puzzles and books for your children to enjoy. Please refrain from bringing in toys from home. Comfort items are permitted while a child is transitioning into Stay & Play. Hand-held video games, iPods, and other such electronic gaming devices are NOT permitted. Personal devices are not allowed because our Caregivers cannot control the content that comes in on personal devices. If you wish to send your older, responsible child in with an e-reader you assume the risk of damage or loss and we will remove the reader if your child is doing anything other than reading/downloading books.

## **FREE YOUTH DEVELOPMENT CLASSES (available at Doylestown branch only)**

Stay & Play staff are able to accompany your child to and from a select few of our free youth development classes located in our Multi Purpose room or Gym. Simply register your child for a free to member youth development class (see the current session brochure), sign your child into KidCheck at least 5 minutes prior to the class start time, and pick your child back up within two hours of drop-off time! Please let us know your child is attending a class and we will give your child a Stay & Play wristband to let the instructor know that Stay & Play is the guardian (we communicate with them via walkie-talkie).

## **SITTER SERVICE**

Sitter Service is designed to provide our members 90 minutes or 3 hours of traditional babysitting, allowing them to exit the facility, run errands, go to appointments, volunteer, or have lunch with a friend. This is a paid program offered during Stay & Play hours of operation. Choose a 90-minute or 3-hour block of time and register at the Welcome Center in-person, prior to dropping your child off.

Please give yourself an extra 15 minutes to register and fill out a Sitter Service Care Sheet (found in Stay & Play). Please keep in mind that the free-play environment can be very exciting and stimulating for children, so be sure your child is well-fed and well-rested before dropping him/her off for extended time in Sitter Service.

Note that you may not attend traditional Stay & Play and then add Sitter Service on top of that on the same day. There is a daily max of three hours in S&P, except for Parent's Night Out, which is a more structured paid program.

Please visit the main Stay & Play website for pricing information [HERE](#)

- Please stop at the Welcome Center to purchase your Sitter Service and bring the receipt with you to Stay & Play.

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- Sitter Service purchases expire after 30 days from the purchase date. Once utilized we do not save unused minutes.
- Late fees also apply to Sitter Service, beginning with your first 5-15 minutes late block of time (\$10 per block/per child).

## **PARENT'S NIGHT OUT (aka PNO)-**

Parents Night Out is held on the 2nd and 4th Fridays of each month. Your children will play, have a pizza dinner, do a craft, have a snack and watch a movie. Parents are welcome to bring children in their PJ's. Please register at the Welcome Center. An updated KidCheck account is required at specific locations. Please be courteous of our facility hours, as the Y and Stay & Play close promptly at the end of program times.

Specific ages, dates, pricing, and registration links can be found on our main website [Here](#)

## **YMCA BABYSITTING POLICY**

Staff and volunteers may not be alone with children they meet in the YMCA programs outside of the YMCA. This includes babysitting, sleepovers, and inviting children to their home. Any exceptions require a written explanation before the fact and are subject to approval. This policy is in effect to protect members, staff and volunteers.

## **EMERGENCY PROCEDURES**

### **Parent/Guardian Emergency**

Should you yourself have a personal emergency while utilizing the Y facility, please ensure that you have added at least one guardian other than yourself with a phone number other than yours to your KidCheck account and/or your YMCA membership account. This is to ensure your child is released only to someone you have designated in the event that you are unable to return to Stay & Play to pick up your child.

### **Emergency Evacuation**

As part of the Y's Emergency Action Plan, Stay & Play may require evacuation. During the following emergencies, Stay & Play will evacuate to a designated evacuation location **outside** of the facility: Fire Drill, Active Shooter and Gas/Chemical Spill

During the following emergencies, Stay & Play will evacuate to an **inside** hallway away from glass windows and doors: Severe Thunderstorm or Tornado.

## **LOCATION HOURS AND CONTACT**

### **Deer Path (Flemington)**

Monday - Friday 8:30-11:30 AM  
Monday - Thursday 4-7:30 PM  
Saturday 8-12:30 PM  
Sunday no hours

Contact:

Pamela Gardinsky

Director of Membership Engagement - For non-urgent needs:  
[pgardinsky@ymcarivercrossing.org](mailto:pgardinsky@ymcarivercrossing.org) or voicemail 908.782.1030

For immediate needs:  
908.483.4939

### **Doylestown**

Monday - Friday 8:30 AM-1 PM  
Monday - Thursday 4-8 PM  
Saturday 8:30 AM-1 PM  
Sunday 9:30 AM-1 PM

Contact:

Ellyn Case

Director of Stay & Play Services - For non-urgent needs:  
[ecase@ymcarivercrossing.org](mailto:ecase@ymcarivercrossing.org) or voicemail 215.348.8131 ex.1131

For immediate needs:  
215.348.8131

### **Easton**

Monday - Friday 8:30 AM-11:30 AM  
Monday - Thursday 4-7:30 PM  
Saturday 8:30 AM-12:30 PM  
Sunday no hours

Contact:

Taiba Salloum

Director of Membership Engagement - For non-urgent needs:  
[tsalloum@ymcarivercrossing.org](mailto:tsalloum@ymcarivercrossing.org)

For immediate needs:  
610.258.6158

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**Fairless Hills**

Monday - Friday 8:30 AM-12:30 PM  
Monday - Thursday 4-7:30 PM  
Saturday 8:30 AM-12:30 PM  
Sunday no hours

Contact:

Kateryna Makarova

Associate Director of Stay & Play Services - For non-urgent needs:

[kmakarova@ymcarivercrossing.org](mailto:kmakarova@ymcarivercrossing.org)

For immediate needs:

215.949.3400

**Nazareth**

Monday - Friday 8:30-11:30 AM  
Monday - Thursday 4-7:30 PM  
Saturday 8:30 AM-12:30 PM  
Sunday no hours

Contact:

Vanessa Pearce

Associate Director of Operations - For non-urgent needs:

[vpearce@ymcarivercrossing.org](mailto:vpearce@ymcarivercrossing.org)

For immediate needs:

610.759.3440

**Quakertown**

Monday - Friday 8:30 AM-12:30 PM  
Monday - Thursday 4-7:30 PM  
Saturday 8:30 AM-12:30 PM  
Sunday no hours

Contact:

Tiffany Drews

Stay & Play Coordinator - For non-urgent needs:

[tdrews@ymcarivercrossing.org](mailto:tdrews@ymcarivercrossing.org)

For immediate needs:

215.536.8841

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**Slate Belt (In Pen Argyl)**

Monday - Friday 8-11:30 AM  
Monday - Thursday 4-7:30 PM  
Saturday 8:30 AM-12:30 PM  
Sunday no hours

Contact:

Lisa Fogel

Branch Director - For non-urgent needs:

[lfogel@ymcarivercrossing.org](mailto:lfogel@ymcarivercrossing.org)

For immediate needs:

610.881.4470

**Suburban North (In Catasauqua)**

Tuesday - Thursday 5-7 PM  
Sunday 12:15-2:15 PM

Contact:

Nancylee Marks

Associate Director of Membership Engagement - For non-urgent needs:

[nmarks@ymcarivercrossing.org](mailto:nmarks@ymcarivercrossing.org)

For immediate needs:

610.264.5221